



Dominion Energy[®]

2026 Senior Cool Care Program

What is Senior Cool Care?

2026 marks the 36th year Dominion Energy has provided fans, window air conditioners and now portable air conditioners, for eligible adults, age 60 and older, who need additional cooling in their homes.

General Information

- Sponsored by Dominion Virginia Energy
- Program runs from May 1st through October 31st, 2026
- Area Agencies on Aging collaborate with local or online retailers to purchase window air conditioners, portable air conditioners, and fans at the best price

Program Guidelines

- Local Area Agencies on Aging administer Senior Cool Care by screening applicants for eligibility and distributing window air conditioners, portable air conditioners, or fans.
- Adults must be 60 or older and need additional cooling devices at home.
- Adjusted Gross Income **must be at or below 150% of the federal poverty level**. (1 person: \$1,995/month; 2 person: \$2,705/month).
- Senior Cool Care funding may not be used for delivery or installation of air conditioners, fans, or for bill payment assistance.
- If bill payment assistance is needed, the applicant may apply through EnergyShare's bill payment program. The customer may contact 2-1-1 for a referral to their local EnergyShare.

Participating Area Agencies on Aging

Mountain Empire Older Citizens, Inc.:

Areas Served: Counties of Lee, Wise & Scott; City of Norton

Website: <https://meoc.org/heating-cooling-assistance/>

Phone: 276-523-0599

E-mail: info@meoc.org

Appalachian Agency for Senior Citizens, Inc.:

Areas Served: Counties of Dickenson, Buchanan, Tazewell & Russell

Website: <http://aasc.org/>

Phone: 276-964-4915

E-mail: aasc@aasc.org

District Three Governmental Cooperative:

Areas Served: Counties of Washington, Smyth, Wythe, Bland, Grayson & Carroll; Cities of Galax & Bristol

Website: <https://district-three.org/>

Phone: 276-783-8157

E-mail: district-three@district-three.org

New River Valley Agency on Aging:

Areas Served: Counties of Giles, Floyd, Pulaski & Montgomery; City of Radford

Website: <https://www.nrvaoo.org/>

Phone: 540-980-7720

E-mail: nrvaoo@nrvaoo.org

Local Office on Aging, Inc.:

Areas Served: Counties of Roanoke, Craig, Botetourt & Alleghany; Cities of Salem, Roanoke, Clifton Forge & Covington

Website: <http://www.loaa.org/>

Phone: 540-345-0451

E-mail: info@loaa.org

Valley Program for Aging Services, Inc.:

Areas Served: Counties of Rockingham, Rockbridge, Augusta, Highland & Bath; Cities of Buena Vista, Lexington, Waynesboro & Harrisonburg

Website: <https://vpas.info/>

Phone: 540-949-7141

E-mail: pam@vpas.info

Shenandoah Area Agency on Aging, Inc.:

Areas Served: Counties of Page, Shenandoah, Warren, Clarke & Frederick; City of Winchester

Website: <https://seniorsfirst.info/services/in-home-services/senior-cool-care/>

Phone: 276-523-0599

E-mail: info@shenandoahaaa.com

Alexandria Division of Aging & Adult Services:

Areas Served: City of Alexandria

Website: <https://www.alexandriava.gov/Aging>

Phone: 703-746-5999

E-mail: (please call)

Loudoun County Area Agency on Aging:

Areas Served: County of Loudoun

Website: <http://www.co.loudoun.va.us/prcs/aaa/index.htm>

Phone: 703-777-0257

E-mail: prcs@loudoun.gov

Fairfax County Area Agency on Aging:

Areas Served: Fairfax County

Website: <https://www.fairfaxcounty.gov/familyservices/older-adults>

Phone: (703) 324-7948

E-mail: FairfaxAAA@fairfaxcounty.gov

Prince William Area Agency on Aging:

Areas Served: County of Prince William; Cities of Manassas, Manassas Park & Woodbridge

Website: <https://www.pwcva.gov/department/area-agency-aging>

Phone: 703-792-6400

E-mail: pwaaa@pwcgov.org

Encompass Community Supports:

Areas Served: Counties of Orange, Madison, Culpeper, Rappahannock & Fauquier

Website: <https://www.encompasscommunitysupports.org/service/summer-air-cooling-assistance/>

Phone: 540-825-3100

E-mail: (please call)

Jefferson Area Board for Aging:

Areas Served: Counties of Nelson, Albemarle, Louisa, Fluvanna & Greene; City of Charlottesville

Website: jabacares.org

Phone: 276-523-0599

E-mail: info@jabacares.org

Central Virginia Alliance for Community Living, Inc.:

Areas Served: Counties of Bedford, Amherst, Campbell & Appomattox; Cities of Bedford & Lynchburg

Website: <https://www.cvacl.org/>

Phone: 434-385-9070

E-mail: cvaaa@cvaaa.com

Southern Area Agency on Aging:

Areas Served: Counties of Patrick Henry, Franklin & Pittsylvania; Cities of Martinsville & Danville

Website: <https://www.southernaaa.org/>

Phone: 276-632-6442

E-mail: saaa@southernaaa.org

Lake Country Area Agency on Aging:

Areas Served: Counties of Halifax, Mecklenburg & Brunswick; City of South Boston

Website: <http://lcaaa.org/>

Phone: 434-447-7661

E-mail: lakecaaa@lcaaa.org

Piedmont Senior Resources Area Agency on Aging, Inc.:

Areas Served: Counties of Nottoway, Prince Edward, Charlotte, Lunenburg, Cumberland, Buckingham & Amelia

Website: <https://www.psraaa.org/>

Phone: 434-767-5588

E-mail: psr@psraaa.org

The SPAN Center – The Capital Area Agency on Aging, Inc.:

Areas Served: Counties of Charles City, Henrico, Goochland, Powhatan, Chesterfield, Hanover & New Kent; City of Richmond

Website: <https://spancenter.org/>

Phone: 804-343-3000

E-mail: contact@spancenter.org

Healthy Generations Area Agency on Aging:

Areas Served: Counties of Caroline, Spotsylvania, Stafford & King George; City of Fredericksburg

Website: <http://healthygenerations.org/>

Phone: 540-371-3375

E-mail: info@raaa16.org

Bay Aging, Inc.:

Areas Served: Counties of Westmoreland, Northumberland, Richmond, Lancaster, Essex, Middlesex, Mathews, King & Queen, King William & Gloucester

Website: <http://www.bayaging.org/>

Phone: 804-758-2386

E-mail: (please call)

Crater District Area Agency on Aging:

Areas Served: Counties of Dinwiddie, Sussex, Greensville, Surry & Prince George; Cities of Petersburg, Hopewell, Emporia & Colonial Heights

Website: <https://www.cdaaa.org/>

Phone: 804-732-7020

E-mail: tbrowder@cdaaa.org

Senior Services of Southeastern Virginia:

Areas Served: Counties of Southampton & Isle of Wight; Cities of Franklin, Suffolk, Portsmouth, Chesapeake, Virginia Beach & Norfolk

Website: <https://www.ssseva.org/programs/senior-cool-care/>

Phone: 757-461-9481

E-mail: services@ssseva.org

Peninsula Agency on Aging, Inc.:

Areas Served: Counties of James City & York; Cities of Williamsburg Newport News, Hampton & Poquoson

Website: <http://www.paainc.org/>

Phone: 757-873-0541

E-mail: information@paainc.org